

Position Description

Position Title	Clinical Nurse Consultant
Position Number	30026060
Division	Community and Continuing Care
Department	Transition Care Program
Enterprise Agreement	Nurses And Midwives (Victorian Pub Health Sector)(Single Interest Employers) Enterprise Agreement 2024-2028
Classification Description	Clinical Nurse Consultant A - B
Classification Code	ZF4 – ZJ4
Reports to	Manager TCP, GEM@Home/RITH, RIR
Management Level	Non Management
Staff Capability Statement	Please click here for a link to staff capabilities statement
Mandatory Requirements	<ul style="list-style-type: none">• National Police Record Check• Registration with Professional Regulatory Body or relevant Professional Association• Immunisation Requirements

Bendigo Health

Bendigo Health is a leading regional health service, learn more about us by visiting our website: [Bendigo Health Website - About Bendigo Health](#)

Our organisation is a child safe organisation, committed to the safety and wellbeing of all children and young people. All Aboriginal and Torres Strait Islander adults, children and families will be supported to express and be proud of their culture in an environment that is culturally safe and supported.

Our Vision

Excellent Care. Every Person. Every Time.

Our Values

CARING – We care for our community,

PASSIONATE – We are passionate about doing our best,

TRUSTWORTHY - We are open, honest and respectful

The Position

The Residential in Reach (RIR) team sits within the Community and Continuing Care Services division and is currently jointly managed with the Transition Care Program.

RIR nursing staff are highly skilled and experienced clinical practitioners who triage and plan the acute clinical care of referred residents. Staff work independently over either a morning or afternoon shift (0700 – 2100 hours) 7 days a week, and are tasked with responding to telephone referrals in a timely fashion

Responsibilities and Accountabilities

Key Responsibilities

Clinical Responsibilities

- Receive and respond promptly to referrals from Residential Aged Care Facilities, General practitioners, the Bendigo Health Emergency Department and other community providers for clients with deterioration
- Provide comprehensive nursing assessment and intervention of clients with complex issues in accordance with evidence-based practice.
- Collaborate with relevant multidisciplinary team members to achieve desired health outcomes for clients
- Liaise with other community-based services to maximise positive outcomes for the client.
- Active involvement in service enhancement including development and implementation of relevant policies and procedures
- Provide education and support to staff in RACF to assist in the management of clients
- To ensure accurate documentation is comprehensive and completed including use of all relevant IT systems.

Organisational Responsibilities

- Participate in team/departmental meetings and other organisational meetings as required.
- Maintain comprehensive, accurate client records and a high standard of documentation.
- Participate in relevant research and quality projects related to the area of practice.
- Liaise with other internal and external services to facilitate positive client outcomes.
- Identify own learning needs and demonstrate commitment to ongoing professional development.

Key Selection Criteria

Essential

1. Current registration as a Division 1 Registered Nurse with Australian Health Practitioner Regulation Agency (AHPRA).
2. Demonstrated post graduate training or extensive clinical nursing experience including management of acute, aged care, and chronic medical conditions
3. Demonstrated skills in assessment, intervention, counselling and complex care planning
4. Demonstrated understanding of the impact of hospitalisation on older people with the ability to recognise and respond to change in the medical conditions of clients
5. Knowledge of the current issues impacting on the residential care sector.
6. Demonstrated ability to work autonomously with highly developed skills in organisation, time management, planning and priority setting
7. Demonstrated highly developed verbal and written communication skills with the ability to interact effectively with patients, carers, staff and the community

Generic Responsibilities

All Bendigo Health staff are required to:

- Adhere to the **Victorian Government's Code of Conduct**
- Uphold **Occupational Health and Safety** responsibilities, including self-care, safeguarding others, and participating in safety initiatives and reporting.
- Comply with all **Bendigo Health policies and procedures**, including those related to clinical, managerial, and standard work practices.
- Follow **Infection Control** procedures to prevent cross-contamination and ensure the health and safety of all.
- Maintain **strict confidentiality** regarding all organisational, patient, and staff information.
- Engage in **continuous quality improvement** activities aligned with the National Safety and Quality Health Service Standards (NSQHSS).
- Recognise and respect **diversity**, fostering inclusive practices in the workplace and service delivery.
- Staff must carry out all lawful and reasonable directions and comply with relevant professional standards and ethical codes.
- Safeguard children and young people in our care, by ensuring that your interactions are positive and safe, and report any suspicions or concerns of abuse by any person internal or external to Bendigo Health.
- Maintain ability to perform the inherent requirements of this role. Inherent requirements are the essential tasks necessary to perform this role, including reasonable adjustments. Bendigo Health is committed to a safe workplace that supports all employees. The role may require specific physical and cognitive abilities, which can be discussed with the manager during recruitment or at any time. We understand that personal circumstances can change and impact your ability to meet these requirements; additional policies are available to guide you through this process. Please request the relevant procedures for more information.

All Bendigo Health sites, workplaces and vehicles are smoke free.

This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Any elements of this document may be changed at Bendigo Health's discretion and activities may be added, removed or amended at any time.